

PROUD TO PROVIDE

Event Medical Cover
Film & TV Medical Cover
Ambulance & Secure Transport Services
Training & Education Services



HEAD OFFICE

Mersey Medical Services Ltd,
Unit 24 Longwood Road
Trafford Park
M17 1PZ

E: support@merseymedical.co.uk

T: 0151 345 6785

#TEAMMERSEY

Job Vacancy: Patient Transport Assistant (Full-Time)

Employer: Mersey Medical Services Ltd

Location: Trafford Park

Contract: 40 hours per week

Hourly Rate: £13.45 per hour

About Mersey Medical Services Ltd

Established in 2016, Mersey Medical Services Ltd is a CQC-regulated private ambulance service specialising in high-quality pre-hospital care and patient transport. We mobilise and equip professional ambulance crews across Manchester and throughout the UK. Our patients are at the heart of everything we do, and we are committed to delivering safe, compassionate and excellent standards of care. We ensure all our frontline staff meet the requirements of the CQC and its Fundamental Standards. Our modern, multipurpose fleet enables us to provide a high-quality patient transport service across a variety of healthcare settings.

The Role

We are looking for compassionate, reliable and motivated **Patient Transport Assistant** to join our team based in **Trafford Park**. As a Patient Transport Assistant, you will work in a variety of patient-facing environments, including frontline and event medical services. Working alongside a crewmate, you will respond to non-emergency situations while ensuring every patient receives safe, dignified and compassionate care. We are committed to supporting the development of our staff and offer opportunities for continued professional development, including CPD events, advanced driver training and annual Basic Life Support training for committed team members.

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Key Responsibilities

- Provide non-emergency patient transport to a wide variety of patients between hospitals, healthcare facilities and private settings, in accordance with company policies and procedures.
- Support the delivery of pre-hospital emergency care within your level of competence and training.
- Safely transfer patients to and from ambulances using appropriate specialist equipment and manual handling techniques.
- Accurately complete all documentation relating to patients, vehicles and equipment.
- Provide appropriate care and treatment within your assessed level of competence and in line with current best practice.
- Obtain relevant information from patients, carers and other individuals at the scene and communicate appropriately with healthcare professionals, hospitals and other relevant parties.
- Maintain patient confidentiality and ensure all information is handled appropriately.
- Be alert to patients' social, environmental and safeguarding needs and report any concerns to the appropriate person or organisation.
- Participate in cleaning and infection prevention and control procedures, including cleaning vehicles, equipment and garage facilities.
- Complete vehicle and equipment check at the start of and throughout each shift to ensure vehicles are safe, operational and fully equipped.
- Report vehicle, equipment or other defects and damage in accordance with company policies and procedures.
- Maintain competence in all relevant skills and knowledge and actively participate in CPD and personal development activities.
- Work effectively as part of a team while also using your own initiative when required.
- Undertake any other reasonable duties appropriate to the role, skills and qualifications of the post-holder.

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Person Specification

Essential

- Full **UK manual driving licence** with no more than 6 penalty points.
- Minimum of **12 months' driving experience** since first obtaining a UK driving licence.
- Flexibility regarding working hours.
- Physically fit and able to undertake the physical requirements of the role, including patient transfers and manual handling.
- Excellent interpersonal and communication skills, with the ability to communicate effectively with patients, colleagues and healthcare professionals.
- Ability to complete relevant paperwork and documentation to a high clinical standard.
- Demonstrable ability to work effectively in an emergency ambulance or patient transport environment.
- Ability to prioritise tasks and manage workloads effectively, making best use of available time and resources.
- Commitment to delivering a high-quality patient experience and ensuring patient satisfaction.
- Ability to work effectively as part of a team while demonstrating initiative when required.
- Willingness to learn, develop and adapt to new skills and responsibilities.

Desirable

- Valid **FREC 3 qualification**.
- Minimum of **6 months' experience in health and social care**, such as a care home, hospital or emergency/frontline setting.

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What We Offer

- **£13.45 per hour**
- **40-hour contract**
- Opportunities for ongoing professional development and CPD
- Ambulance driver training opportunities
- Annual Basic Life Support training
- Supportive and professional working environment
- The opportunity to develop your career within the private ambulance and patient transport sector
- The chance to make a genuine difference to patients and their experience of care

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Important Information

This post is subject to the **Rehabilitation of Offenders Act (Exceptions Order) 1975** and successful applicants will be required to complete a Disclosure and Barring Service (DBS) application. Mersey Medical Services Ltd does not accept existing DBS certificates or DBS certificates registered on the Update Service.

Mersey Medical Services Ltd reserves the right to close this vacancy once a sufficient number of applications have been received. We therefore encourage interested candidates to submit their application as soon as possible to avoid disappointment.

Join Mersey Medical Services Ltd and help us deliver safe, compassionate and high-quality care to every patient.