

Accountable to	Service Delivery Managers
Employment type	Full Time – 40 Hours
Hourly Rate	£14.50

Background

Mersey Medical is a patient focused and driven company that is seeking driven individuals to continue our strive for excellence. Founded in 2016, Mersey Medical has become a well-regarded organisation with high standards for patient care and event medical cover. With a dedicated leadership team, Mersey Medical ensures that patients are at the heart of the services we deliver.

Role Summary

The role will give you exposure to a variety of service environments that will contribute to your professional and clinical development. You will work alongside our multidisciplinary professionals providing crucial support. Utilising your clinical skills, you will carry out first aid and minor treatments, through to assisting with urgent and emergency care and treat patients within a defined scope of practice. Part of your role will see you responding to emergency and non-emergency situation whilst delivering high quality, professional and compassionate care.

Job Summary

- Transport, assess and attend to patients and service users within the care of Mersey Medical in accordance with policies and procedures, including pre-hospital emergency care.
- Accurately complete all documentation relating to patients, vehicles and equipment and submit it to Mersey Medical management when required.
- Provide treatment up to the post-holder's assessed ability in line with current best practice. e.g. IHCD & JRCALC.
- Take relevant information from carers or others at the scene, reporting to healthcare professional, hospitals or others as required whilst ensuring patient confidentiality is maintained.
- Be aware of the patient's social and environmental condition and report any matters of concern to the appropriate person or body.
- Actively participate in personal and environmental cleaning routines (including vehicles, equipment and areas of the garaging facilities) to ensure that infection prevention and control standards are adhered to.
- Drive all vehicles in emergency/non-emergency situations legally and in accordance with the Medical Medical driving policy while demonstrating consideration for the comfort and safety of the patient, vehicle sympathy and showing consideration for other road users.
- Carry out vehicle and equipment checks at the start of and during each shift to ensure the readiness of the vehicle, equipment and consumables to respond as required. Report all defects and damage in accordance with Mersey Medical policies and procedures.
- When working with a Patient Transport Attendant, act as the senior team member and be responsible for the PTA at all times, maintaining clinical responsibility.
- Achieve and maintain competence in all relevant skills and knowledge, actively engage in CPD events and keep a personal development portfolio.
- Perform any other duties commensurate with these responsibilities, the band of the post and skills and qualifications of the post-holder.

Person Specification

Criteria	Essential	Desirable	Assessed
Qualifications and Training			
FREC 3 qualification	✓		Interview, application
FREC 4 qualification		✓	Interview, application
Relevant post-qualification e.g. BLS/ILS		✓	Interview
Hold a full UK manual driving licence with a maximum of 6 penalty points	✓		Interview, employment checks
Hold a full UK manual driving licence with C1 category		✓	Interview, employment checks
Hold IHCD/FutureQuals/equivalent emergency ambulance driving qualification		✓	Interview, employment checks
Skills and Experience			
Minimum of 6 months of front-line experience post qualification	✓		Interview, employment checks
Experience of working with Bariatric paediatric and neonatal patients	✓		Interview
Minimum of 12 months of driving experience since first holding UK driving licence	✓		Interview, employment checks
Aptitude and Abilities			
Physically fit and able to undertake the physical aspects of the role	✓		Interview, employment checks
Excellent interpersonal skills with ability to communicate effectively at all levels	✓		interview
Ability to complete relevant paper to clinical standard	✓		Interview
Ability to work in an emergency ambulance environment	✓		interview
Ability to prioritise objective and work schedules to make best use of time and resources	✓		interview
Ability to deliver a high-quality patient experience and ensure service user satisfaction at all times	✓		Interview, employment checks
Ability to work in a team and also to use own initiative when necessary.	✓		Interview, employment checks
Willingness to adapt and learn new skills	✓		interview
Ability to maintain and be exemplary when demonstrating high clinical standards	✓		Interview
Other Requirements			
Flexible with regards to hours of work	✓		Interview
Able to work a full range of shifts to support business needs	✓		Interview
Enhanced DBS clearance	✓		Employment checks

Company Benefits

- Company Pension
- Holiday Pay
- Perk Box Reward scheme